



# Global Promo Readiness Guide

June 12, 2025

Microsoft



The content presented in this guide was last updated on:

June 12, 2025

Any changes applied after this date will be included in the next version of this guide.



# Promo guide contents



**Your promo guide contains two sections:**

Section 1

- [Useful information on how to use promos](#)
- [Useful resources](#)

Section 2

- [New commerce experience \(NCE\) promotions](#)



**Do you want to know more about Microsoft's offers?**

You might want to check:

- Your [Partner Center Announcements page](#).
- The [Operations Readiness Resource Gallery](#).



**Navigating the promo calendar view**

If you want to know more about a launch, select the title. You'll be automatically redirected to the details page. Additionally, you can refer to the following legend:



Start date



End date



Extended date



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# Useful information on how to use promos | Volume Licensing and CSP

Promotional discounts are end-customer benefits. Partners are expected to pass the discount on to their customers.

Channel	Identifier	On price list	In Partner Center	Identifier SKU
Volume Licensing (EA, EAS, EES)	Promo Offers/SKUs	Yes	No	Display Name: Office 365 E1 Promo SKU ID: AAA-12345
CSP	Promo Offers/SKUs	Yes	Yes	Display Name: Office 365 E1 Promo SKU ID: AAA-12345
CSP	Campaigns	No	Yes	Display Name: Office 365 E1 Offer GUID: 91fd106f-4b2c-4938-95ac-f54f74e9a239

**Additional notes for CSP campaigns:**

- If the promotion is restricted to “new customers only,” technical enforcement will apply to new customer tenants, as defined by the promotion eligibility rules.
- No conversion is required at the end of the promotion; customers will make an annual commitment as part of the promotion.
- Billing is consistent with any existing CSP purchases; monthly billing starts when purchases are made.
- When the promotional rate expires, normal prices apply.
- Charges will appear on your monthly bills when promotions are in effect or expire.

EA = Enterprise Agreement  
EAS = Enterprise Agreement Subscriptions  
EES = Enrollment for Education Solutions  
CSP = Cloud Solution Provider

# Useful resources

Information related to promos in Partner Center can be found at:

[Promotion support](#)

You can also use your regular support channels (for Volume Licensing create a case using the [My Cases and Support workspace in VL Central](#), [Partner Center Support for CSP](#)) to log a call if needed.

## Excel version

We've made an [Excel version of the promo file](#) available to partners who wish to ingest this information directly into owned tools. Select the link to download the file.

## What's changed since our last publication?

The following promotion has been added:

- New: Accelerate with Microsoft 365 E3 and E5 3-year subscriptions



# New commerce experience promotions



# New commerce experience promotions

The following is a list of promotions available in new commerce experience. Some of these promotions might also be available in traditional license-based Cloud Solution Provider (CSP).

New commerce experience promotions	Title	Programs	Discount	Start date	May 2025	June 2025	July 2025	Going forward
	<a href="#">Bridge to the Cloud 2 promotion</a>	NCE, partner-led (CSP)	40%	▶ Feb 1				■ Dec 31
	<a href="#">New! Do More with Microsoft 365 E3 Accelerate promotional offer</a>	NCE, partner-led (CSP)	15%	▶ Jul 1		■ Jun 30		
	<a href="#">Dynamics 365 Business Central 10 percent discount for Microsoft 365 customers</a>	NCE, partner-led (CSP)	10%	▶ Aug 1		■ Jun 30		
	<a href="#">Office 365 E1 Plus CSP 30% launch promotion</a>	NCE, partner-led (CSP)	30%	▶ Sep 1		■ Jun 30		
	<a href="#">Office 365 E1 60% Acquire promo for ASEAN</a>	NCE, partner-led (CSP)	60%	▶ Sep 1		■ Jun 30		
	<a href="#">M365 Copilot 15% off commercial offer extension for CSP</a>	NCE, partner-led (CSP)	15%	▶ Jan 1		■ Jun 30		
	<a href="#">Microsoft 365 E5 15% CSP Accelerate one-year offer</a>	NCE, partner-led (CSP)	15%	▶ Jan 1		■ Jun 30		
	<a href="#">M365 E5 Compliance promo offer for M365 Copilot</a>	NCE, partner-led (CSP), VL with an EA	50%	▶ Feb 1				■ Feb 1
	<a href="#">Getting started with new 20% offer: Save on Windows 365</a>	NCE, partner-led (CSP)	20%	▶ May 1				■ Oct 31
	<a href="#">Updated: M365 E5 Compliance promo offer for M365 Copilot</a>	NCE, partner-led (CSP), VL with an EA	50%	▶ Feb 1				■ Feb 1
Specialized Offer	<a href="#">New: Accelerate with Microsoft 365 E3 and E5 3-year subscriptions</a>	NCE, partner-led (CSP)	10%	▶ June 9				■ Dec 31
	<a href="#">CSP-EP to online Business Central (CSP2BC)—special offer</a>	NCE partner-led (CSP)	40%	▶ Nov 1				■ Mar 31

For details about how promotions work in the new commerce experiences, review the [how-to topic for new commerce promotions](#). This includes valuable functional information about promotions in the new commerce world.

As with all transactions, partners should pay special attention to the review screen in the Partner Center checkout experience to ensure the promotion is being applied they expect.

New commerce promotions can be retrieved using the Partner Center API or by viewing the promotion in the Partner Center catalog experience. For additional details on discovering, operationalizing, and verifying eligibility for new commerce promotions, see:

- Partner Center [Introduction: New commerce promotions](#)
- Partner Center [New commerce license-based overview](#)
- [New commerce experience handbook](#)



## List of promotions

New commerce promotions are most easily viewed using the [Operations Promo Guide Excel file](#). This file has a tab for new commerce details and includes all active current new commerce promotions. Partners can filter and sort the data. Filtering by column A, **Promotion Type**, partner can quickly find the promotion type that they're looking for. The file includes the following data:

- **Promo type:** These fields align to the promotions listed in the previous section, such as list: Business Voice promo and Pro Direct Support promo. Use the next fields listed to see further details about each promotion type.
- **Promo Id:** The promo ID is made up of three IDs delimited by a colon and represents the promotion that is applied. The promo ID shows up in the reconciliation file after purchase and throughout the Partner Center experience. This is an example of a promo ID—39NFJQT1PFPJ:0007:39NFJQT1Q5FN. The last value, sometimes called the promotion's availability ID, can change if the promotion is edited or reissued by the system. Partner Center API users should always get the current promotion IDs if they are transacting through the APIs.
- **Promo name:** This is the name of the promotion as it appears in the Partner Center user interface, along with the other promotion details. This should also be the title of the SKU being purchased.
- **startDate:** This is the date the promotion became available.
- **endDate:** This is the date from which the promotion is expected to no longer be available.
- **AutoApplied:** This indicates if the promotion is automatically applied when transacting. Currently all new commerce promotions are auto-applied.
- **Product Id:** This is the product ID being purchased that the promotion is configured for.
- **SKU Id:** This is the SKU ID being purchased along with the product Id.
- **Term:** This refers to the term of the product and SKU that the promotion is configured for.
- **Billing Cycle:** This is the billing plan of the product, SKU and term that the promotion is configured for.
- **Discount type:** This field indicates whether the promotion is a percentage discount or a fixed discount. All current new commerce promotions are a percentage discount.
- **Discount value:** This field describes the amount of discount.

You can view the actual promotion IDs in the Partner Center catalog purchase experience as well as the promotion details that are returned when calling the `getPromotions` API.



## Verify promotions before being billed

Partners can check the estimates file or unbilled open period line items by going to the Partner Center billing page or by calling the Partner Center APIs to see if promotions were applied to a transaction. The **PromotionID** indicates whether or not the promotion was applied, and the **EffectiveUnitPrice** indicates the price after discount. On average, these details are updated six hours after the transaction. However, sometimes they can take as little as one hour or as long as 24 hours due to system latency.

Partners can also verify if the promotion was applied in the Partner Center order history and activity logs.

## Additional information

The discount is calculated as (promo price – unit price) / unit price. Promotions don't apply to nonprofit, academic, and government prices available in CSP.

Purchase price and details:

- Promotional details can be viewed using the Partner Center API or by viewing the promotion in the Partner Center catalog experience.
- Apply the percentage discount in the promotion details to unit prices on the posted price list to determine the expected price.
- You can find purchased promotions in the reconciliation file after the purchase is billed.

Autorenewal:

- **Annual.** At the end of a 12-month subscription, promotion renews into regular price, which includes any price increases that might have been announced.
- **Monthly.** Renews monthly at the promo price during the promo term. Once the promotion ends (June), the subscription will renew into the regular SKU price, which will include price increases that went into effect during the promo period.

Midterm conversions and promotions:

- Midterm conversions of term or billing plan are currently not possible if the subscription was purchased via a promotion, including the monthly and annual term promotional discounts that went into effect on January 10, 2022, on commercial seat-based offers in new commerce.
- If the subscription has a promotion applied, the term and billing plans can be changed only at the end of the subscription's term.

### Important

A subscription that has been acquired with a promotion disables the ability to change term and billing cycle. Partners that need to change these properties will need to wait until the end of the current subscription term to do so and acquire a new subscription, letting the old subscription end, turning off auto-renew. This is true for both mid-term changes and scheduled changes.

See the latest [Operations Promo Guide Excel file](#) for promotion IDs and product SKU IDs for all new commerce monthly and annual promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## Bridge to the Cloud 2 promotion

### Promotion summary

This promotion provides discounted Dynamics 365 online services for eligible Dynamics on-premises commercial customers committed to migrating to the cloud.

### Duration

February 1, 2023, to December 31, 2025

### Geography

Global

### Promo type

New commerce experience, partner-led (CSP)

### Products

Most Dynamics 365 SKUs with a three-year term are eligible; see product list in Exhibit A of the [policy document](#)

### Discount percent and discount description

Discount of 40 percent for a three-year fixed term (non-renewable, non-cancellable)

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

### Customer eligibility

Available to existing Dynamics on-premises commercial customers (as of September 1, 2022) with current/active Enhancement Plan (EP); promo not available for net-new customers

Customer's monthly CSP cost must be equal or greater than its EP cost (at suggested pricing per month)

### End customer value prop

Provides "introductory" promotional price for customers migrating from Dynamics on-premises to Dynamics 365 online

### Partner value prop

Receive CSP/NCE margins while helping your customer transition to the cloud

### How it works

Partners placing eligible purchases through NCE partner-led motion should select the promotion during the purchase process and then update customer's on-premises account.

### Next steps/Learn more

[Bridge to the Cloud 2 Policy and FAQ](#)



## New! Do More with Microsoft 365 E3 Accelerate promotional offer

### Promotion summary

We're pleased to announce that a new Microsoft 365 E3 15 percent offer is now available to CSP partners. With the Do More with Microsoft 365 E3 Accelerate promo, CSP partners can continue offer 15 percent off Microsoft 365 E3 for eligible, new-to-Microsoft 365 E3 customers.

This continues to be a great opportunity for partners to position this offer to re-engage with existing Office 365 E3 customers to consider upgrading for a secure productivity solution.

This offer will replace the previously available Do More with Less (DMWL) Microsoft 365 E3 offer.

### Duration

July 1, 2024 to June 30, 2025

### Geography

Worldwide

### Promo type

New commerce experience, partner-led (CSP)

### Products

Microsoft 365 E3 (including EEA and No Teams), annual commitment

### Discount percent and discount description

15 percent off Microsoft 365 E3, annual commitment only

### Customer eligibility

Available only to new-to-Microsoft 365 E3 customers ( "FirstPurchase" constraint).

Note that customer subscriptions purchased prior to July 1, 2024, with the previous

DMWL 15 percent offer applied **will not** renew with the new promotion.

### End customer value prop

Microsoft 365 E3 empowers customers to do more with less, eliminating redundant licenses to save costs, simplifying IT management, and protecting their digital workers.

Microsoft 365 also enables customers to safely run their business from anywhere with a secure, comprehensive, AI-powered cloud solution. Get ready to put the power of AI to work.

### Partner value prop

The Do More with Microsoft 365 E3 offer was created for partners to accelerate new customers migrating from on-premises software to the Microsoft 365 cloud and/or upsell existing customers from eligible subscriptions (such as Office 365 E3) to Microsoft 365 E3 through AI and cloud-only value.

### How it works

Offer applies automatically to eligible customers purchasing Microsoft 365 E3

### Transaction Limits

1–2,400 licenses

### Next steps/Learn more

See the [offer FAQ](#) for more details and next steps.

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.



# Dynamics 365 Business Central 10 percent discount for Microsoft 365 customers

## Promotion summary

We're offering new Business Central customers a 10 percent discount on Business Central Essentials and Premium licenses for Microsoft 365 users. With the recent launch of Microsoft Copilot for Microsoft 365, the ability to work seamlessly between Business Central and Excel, Outlook, and Teams brings the power of AI to small and medium-sized businesses to improve the way work gets done.

## Duration

August 1, 2024 to June 30, 2025

## Geography

Global

## Promo type

New commerce experience, partner-led (CSP)

## Products

Dynamics 365 Business Central (Essentials and Premium)—annual commitment

## Discount percent and discount description

10 percent off Dynamics 365 Business Central Essentials or Premium annual subscription

## Customer eligibility

Available to new Business Central customers who have either Microsoft 365 Business Standard or Microsoft 365 Business Premium subscriptions, maximum of 300 seats.

## End customer value prop

Microsoft Dynamics 365 Business Central is a comprehensive business management solution that helps small and medium-sized businesses (SMBs) connect their finance, sales, service, and operations teams within a single easy-to-use application. Join over 30,000 businesses that have moved to the cloud with Business Central to work smarter, adapt faster, and perform better.

When Dynamics 365 Business Central and Microsoft 365 work together, small and medium-sized businesses can boost productivity and redefine how work gets done. With data connected from Business Central to familiar apps like Excel, Outlook, and Teams, employees get the information they need without switching between applications. Using next-generation AI with Microsoft Copilot, employees can further streamline routine tasks like drafting content, summarizing meetings, providing email follow-up, and quickly finding answers to questions—all within the tools where they work best.

## Partner value prop

This Business Central 10 percent discount helps CSP partners to cross-sell Business Central to Microsoft 365 customers looking for AI-powered business management solutions.

## How it works

Offer applies automatically to eligible Microsoft 365 customers purchasing Business Central

## Next steps/Learn more

See the [Offer FAQ](#) for more details and next steps.

Visit the [Dynamics 365 page](#) for additional AI resources.

Read [the blog](#) to learn more about Business Central + Microsoft 365.

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

# Office 365 E1 Plus CSP 30% launch promotion

## Promotion summary

Microsoft launched Office 365 E1 Plus in Cloud Solution Provider (CSP) on September 1, 2024. This new product launch and 30 percent off promotional offer is designed to provide partners another option to acquire new, price-sensitive customers on an entry-level SKU that still retains key security features for a M365 zero trust advantage.

Normally priced at 20 USD per user per month, Microsoft is also launching a 30 percent promotion for eligible customers to help fuel partner acquisition efforts in markets where pricing sensitivity and budget constraint headwinds exist.

## Duration

September 1, 2024 to June 30, 2025

## Geography

LATAM, India, ASEAN, Africa\*, the Middle East\*, and Central Asia\*

\*available to select markets starting October 1, 2024

## Promo type

New commerce experience, partner-led (CSP)

## Products

Office 365 E1 Plus, Office 365 E1 Plus No Teams

## Discount percent and discount description

30 percent off annual subscriptions

Billing availability: Prepaid (one year upfront) | Monthly

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## Customer eligibility

New-to-Office 365 E1 Plus ("FirstPurchase" constraint)

## Licenses minimum/maximum

Seat minimum: 100 licenses

Seat maximum: 2,400 licenses

## End customer value prop

Office 365 E1 Plus builds upon Office 365 E1's basic Office applications and email bundle by adding Intune, Entra ID, and O365 DLP. At 20 USD per user per month, O365 E1 Plus serves as a budget alternative for price-sensitive customers unable to purchase M365 E3.

## Partner value prop

Designed as an alternative option for customers without the budget flexibility to purchase M365 E3, partners can use this offer to standardize their customer base on an offer that still has entry-level security value.

With the 30 percent discount, partners can use O365 E1 Plus to:

1. Acquire new customers
2. Drive on-premise to M365 migration
3. Upsell existing O365 E1 customers to a product with security

## Next steps/Learn more

Review the [Offer FAQ](#) for additional details.

# Office 365 E1 60% Acquire promo for ASEAN

## Promotion summary

On September 1, 2024, we're launching the ASEAN Emerging Markets Office 365 E1 promotion for eligible new-to-Microsoft Cloud commercial customers. This 60 percent offer is designed for customers looking to migrate from non-Microsoft cloud subscriptions or on-premises perpetual products to an Office 365 E1 Microsoft Cloud subscription.

## Duration

September 1, 2024 to June 30, 2025

## Geography

ASEAN, excluding Singapore (See the [promo terms and conditions](#) for specific market coverage.)

## Promo type

New commerce experience, partner-led (CSP)

## Products

Office 365 E1, annual commitment

## Discount percent and discount description

60 percent off Office 365 E1 and Office 365 E1 (No Teams), annual commitment

## Customer eligibility

See the [promotion terms and conditions](#) for customer eligibility criteria. This offer is designed to provide "introductory" promotional pricing for customers migrating from non-Microsoft cloud licenses or current on-premises solutions.

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

Eligible customers currently cannot have more than 100 seats of a Modern Work cloud license (see Schedule 1 in the T&Cs for products that count toward the limit) and must purchase a minimum of 100 seats of Office 365 E1.

## End customer value prop

This introductory promotional pricing will help alleviate migration costs to the Microsoft 365 environment. Partners should use this offer as a fallback option for customers looking to migrate from third-party solutions or on-premises software to Microsoft 365, but whose budget cannot support Microsoft 365 E3 adoption.

## How it works

Partners placing purchases for eligible customers who fit the promotional T&Cs through NCE partner-led motion should select the promotion during the checkout flow in Partner Center.

Optional promotion: Partners must validate their customer's eligibility under the terms and conditions and then manually select or apply the promotion to the customer's transaction in Partner Center.

## Transaction limits

100–2,400 seats of Office 365 E1. For transactions under 100 seats or over 2,400 seats, partners won't have the option to apply the promotion in the checkout flow.

## Next steps/Learn more

See the [Offer FAQ](#) for more details and next steps.

# M365 Copilot 15% off commercial offer extension for CSP

## Promotion summary

On September 1, 2024, we launched a 15 percent off Microsoft 365 Copilot offer in Direct and CSP. The offer was initially planned to end on December 31, 2024, but we'll extend it due to the potential acceleration on business impact.

## Duration

January 1, 2024 to June 30, 2025

## Geography

Worldwide

## Promo type

New commerce experience, partner-led (CSP)

## Products

Microsoft Copilot 365

## Discount percent and discount description

15 percent off annual subscriptions

Annual/annual, annual/monthly

## Customer eligibility

N/A

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## End customer value prop

Extending the 15 percent offer for Copilot in CSP provides customers with an easy way to begin their AI journey.

## Partner value prop

This approach can inherently reduce your sales costs and speed up the sales cycle. Additionally, it bundles many of the same services partners are currently offering with an initial license purchase, enabling customers to find value more quickly.

This also presents an opportunity for partners to extend additional services and licenses as customers look to grow and scale their rollout. Ultimately, this is a chance for partners to accelerate the growth of both Copilot and their services revenue.

## How it works

Various go-to-market (GTM) approaches designed to get customers to buy via discount

## Next steps/Learn more

Review the [offer FAQ](#) for additional details.



# Microsoft 365 E5 15% CSP Accelerate one-year offer

## Promotion summary

To help you accelerate your Microsoft 365 practice by providing customers with a secure, comprehensive, AI-powered cloud solution, we're excited to announce a **new promotion discount for Microsoft 365 (M365) E5**.

CSP partners will receive 15 percent off the net partner price of M365 E5 when eligible customers who have no purchase history of M365 E5 purchase a Microsoft 365 E5 annual subscription for the first time. This M365 E5 Accelerate offer is available exclusively in CSP on new commerce.

## Duration

January 1, 2025 to June 30, 2025

## Geography

Worldwide

## Promo type

New commerce experience, partner-led (CSP)

## Products

M365 E5 and Microsoft 365 E5, no Teams/EEA

Annual commitment: Annual bill and monthly bill

## Discount percent and discount description

15 percent off an M365 E5 annual subscription

For subscriptions between 1 and 2,400 licenses

## Customer eligibility

Available only to new-to-Microsoft 365 E5 customers (subject to the first purchase constraint)

## End customer value prop

M365 E5 provides powerful, best-in-class cloud productivity solutions with advanced security and compliance capabilities to help customers get end-to-end protection across apps, data, endpoints, identities, infrastructure, and AI solutions.

Additional customer benefits include additional AI-powered productivity tools (Viva Insights), Audio Conferencing with Microsoft Teams, and secure, generative AI through Microsoft Copilot with commercial data protection.

## Partner value prop

Now is the time for CSP partners to use this new promotion during customer renewal conversations. You should prioritize closing current Office 365 or M365 E3 customers with the opportunity to reduce the burden of managing multiple vendors while improving customer security.

## How it works

Offer applies automatically to eligible customers purchasing M365 E5. [Check the transaction guide](#).

## Next steps/Learn more

See the [offer FAQ](#) for more details and next steps.

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.





# M365 E5 Compliance promo offer for M365 Copilot

## Promotion summary

We're offering 50 percent off E5 Compliance PUPM for every seat of Microsoft 365 Copilot purchased. This offer can be applied retroactively to customers who have already purchased M365 Copilot but don't have E5 Compliance.

## Duration

February 1, 2025 to February 1, 2026

## Geography

Worldwide

## Promo type

New commerce, Volume Licensing (VL), Enterprise Agreement (EA), Cloud Solution Provider (CSP)

## Products

This offer applies to E5 Compliance. The customer must also have M365 Copilot, as well as the standard prerequisites required for attaching E5 Compliance.

## Discount percent and discount description

50 percent off each seat of E5 Compliance for each seat of M365 Copilot sold

## Customer eligibility

All commercial customers

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## End customer value prop

The promo aims to ensure that each M365 Copilot is safely secured with our Hero Data Security product.

## Partner value prop

Partners can not only increase the size of M365 Copilot deals but can also go back to previously closed M365 Copilot deals and solicit the new discount opportunity.

## How it works

The promo has both modern partner-led and customer SKUs which are available in Partner Center.

## Next steps/Learn more

- [See the FAQ](#) for more information.
- If you have additional questions about this promotion, refer to the [Global Readiness Promo Guide](#).



# Getting started with new 20% offer: Save on Windows 365

## Promotion summary

We're launching the Save on Windows 365 offer in CSP on May 1, 2025. Available through October 31, 2025, this promotion gives new-to-Windows 365 customers a 20 percent discount on all Cloud PC configurations available in all Windows 365 editions.

## Duration

May 1, 2025 to October 31, 2025

## Geography

Worldwide—all markets where Windows 365 is available for purchase

## Promo type

New commerce experience, partner-led (CSP)

## Products

All available Windows 365 SKUs

## Discount percent and discount description

20 percent off annual subscriptions only (bill prepaid and bill monthly)

## Customer eligibility

All new-to-Windows 365 customers (first purchase)

## End customer value prop

Faced with shifting economic conditions and new supply chain concerns? Still need to plan for Windows 10 end of support in October 2025? Windows 365 delivers Cloud PCs—a complete, familiar Windows experience that increases your business agility and resilience while offering predictable and often lower IT costs.

Give everyone the computing power they need to be productive. Whether you have full-time, part-time, shift, or seasonal workers, with Cloud PCs, they can access their personalized, secured Windows desktops, apps, settings, and data on any device and from wherever they work.

## Partner value prop

This approach can inherently reduce your sales costs and speed up the sales cycle. Ultimately, this is a chance for partners to accelerate the growth of both their Windows 365 business and their services revenue.

## Next steps/Learn more

Review the [offer details and FAQs on the Windows 365 offer landing page](#).

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.



# Updated: M365 E5 Compliance promo offer for M365 Copilot

## Promotion summary

We're offering 50 percent off Microsoft 365 E5 Compliance (Microsoft Purview) licenses for customers who already have purchased or will be purchasing Microsoft Copilot. This offer applies to net-new seat adds only and can be applied to retroactive Microsoft 365 Copilot purchases.

## Duration

February 1, 2025 to February 1, 2026

## Geography

Worldwide

## Promo type

New commerce, Volume Licensing (VL), Enterprise Agreement (EA), Cloud Solution Provider (CSP)

## Products

The offer applies to Microsoft 365 E5 Compliance. The customer must also have at least one Microsoft 365 Copilot license, as well as the standard prerequisites for attaching E5 Compliance.

## Discount percent and discount description

We're offering 50 percent off each E5 Compliance seat for the customer tenant, so long as the customer has purchased at least one Microsoft 365 Copilot license.

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## Customer eligibility

All Commercial customers

## End customer value prop

This promo aims to ensure that each Microsoft 365 Copilot license is safely secured with our Hero Data Security product. We've updated it so that all users within a tenant who benefit from shared protected services of E5 Compliance can take advantage of this offer.

## Partner value prop

Partners can increase the size of Microsoft 365 Copilot deals, as well as go back to previously closed Microsoft 365 Copilot deals and solicit the new discount opportunity.

## How it works

The promo has both modern partner-led and customer SKUs, which are available in Partner Center.

## Next steps/Learn more

See the [FAQ](#) for more information. If you have additional questions, review the [Global Readiness Promo Guide](#).



# New: Accelerate with Microsoft 365 E3 and E5 3-year subscriptions

## Promotion summary

On June 1, 2025, we launched three -year subscription terms for Microsoft 365 E3 and Microsoft 365 E5 (inclusive of No Teams SKUs) in CSP. To help CSP partners accelerate the adoption of Microsoft 365 suites, we're offering a 10 percent discount off the partner net price for E3 and E5 three-year subscription terms, available for either upfront or annual billing frequency, for new-to-offer customers.

This promotion is an opportunity for partners to close deals with customers who want to digitally transform and are looking for advanced Microsoft security and compliance capabilities, combined with Microsoft 365's world-class productivity solutions.

Note that we're currently running separate 15 percent new-to-offer promotions for annual subscriptions of E3 and E5, available through June 30, 2025.

## Duration

June 9, 2025 to December 31, 2025

## Geography

Worldwide

## Promo type

New commerce experience, partner-led (CSP)

## Products

Microsoft 365 E3\*, three-year commitment | Promo ID: 39NFJQT27WQP

Microsoft 365 E5\*, three-year commitment | Promo ID: 39NFJQT27WLH

\*includes EEA and No Teams as well

## Discount percent and discount description

10 percent off Microsoft 365 E3 and Microsoft 365 E5, three-year commitment only

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

## Customer eligibility

This promo is available only to new-to-offer customers.

As part of the three-year promo launch, we've also enhanced the new-to-offer eligibility to eliminate undesired leakage for customers qualifying for the Microsoft 365 No Teams promo if they've previously purchased Microsoft 365, with or without Teams. You can find additional details in the [FAQ](#).

## End customer value prop

With Microsoft 365, customers can safely run their business from anywhere with a secure, comprehensive, AI-powered cloud solution. Get ready to put the power of AI to work.

## Partner value prop

Partners can use either offer as a strategic tool to unlock opportunities for upselling customers. We believe that the multiyear term and promotion can unlock further opportunities for partners with customers who need additional deal-making flexibility to commit to fully transitioning to Microsoft 365, guaranteeing a longer-term relationship to improve customer ROI with Microsoft 365.

## How it works

Offer applies automatically to eligible customers

## Transaction limits

100 to 2,400 licenses

## Next steps/Learn more

See the [Offer FAQ](#) for more details and next steps



## CSP-EP to online Business Central (CSP2BC)—special offer

### Special offer summary

This offer applies to transitions from Dynamics CSP-EP on-premises (via legacy CSP) to online Dynamics 365 Business Central.

### Duration

November 1, 2023, to March 31, 2026

### Geography

Global (except China)

### Promo type

NCE partner-led (CSP)

### Products

Dynamics 365 Business Central (Essentials, Premium, Team Member, and Device)—annual commitment only. Renewable prior to duration end date.

### Discount percent and discount description

40 percent partner discount (applied to estimated retail price before normal partner margin or discount percentage). Structured as special offer, so ordering process is different from that for typical promotion.

### Customer eligibility

Available only to customers currently with active CSP-EP subscriptions bought in legacy CSP who are committed to migrating to online Dynamics 365 Business Central. This special offer is only available through CSP partners who were actively transacting these legacy CSP-EP subscriptions in FY23. Minimum purchase also applies. Review the policy document (as linked in the Next steps section) for details before ordering.

### End customer value prop

This offer supports applicable customer migrations. Unlike prior offers, it's one way to online only (no reversion to on-premises EP).

### Partner value prop

Enables a discounted pathway for partners to offer their customers who are currently on CSP-EP subscriptions (which are no longer renewable).

### How it works

In Partner Center, the partner should select customer and legacy subscription and select **Migrate to new commerce**.... See the policy document in the next section for detailed instructions.

### Next steps/Learn more

[Policy and FAQ](#)

See the latest [Operations Promo Guide Excel](#) file for the latest list of promotion IDs and product SKU IDs for all new commerce promotions. The new commerce promotion details tab in the Excel file allows partners to filter by promotion type.

